

# Campground Wi-Fi Acceptable Use Policy

Editable template · Campground Management · campgroundmanagement.com

**Posted at the office, in the booking confirmation, and on the captive portal login page.** This policy is what gives the park standing to throttle, suspend, or disconnect a user who is abusing the park's network. Without it, kicking off the camper running BitTorrent at 4 AM is a fight.

## 1. Guest Acknowledgement Captured at Check-in

**Park** \_\_\_\_\_ **Site #** \_\_\_\_\_

**Registered Guest** \_\_\_\_\_

**Booking #** \_\_\_\_\_ **Devices Allowed** \_\_\_\_\_

## 2. Acceptable Use

The park's Wi-Fi is provided as a complimentary or paid amenity for personal use by registered guests during their stay. Acceptable use includes general web browsing, email, video streaming within posted bandwidth limits, video calls, social media, and personal cloud services.

## 3. Prohibited Use

- Peer-to-peer file sharing of copyrighted material (BitTorrent, etc.)
- Unauthorized commercial streaming (IPTV piracy, unlicensed redistribution)
- Hosting servers (game servers, web servers, mail servers) on park network
- Scanning, attacking, or attempting to access other guests' devices
- Bandwidth abuse (sustained use that disrupts other guests)
- Distribution of malware, phishing, or any illegal content
- Use of the network in violation of any federal, state, or local law
- Sharing the captive portal credentials with non-registered persons

## 4. Bandwidth Tiers

Tier	Download	Upload	Daily Cap	Cost
Standard guest	5 Mbps	2 Mbps	5 GB / device	Included
Premium 24h	25 Mbps	5 Mbps	20 GB / device	\$_____
Premium stay	25 Mbps	5 Mbps	20 GB / day / device	\$_____

## 5. Park Rights and Enforcement

The park may, at any time and without prior notice, throttle, suspend, or disconnect any user or device the park determines to be in violation of this policy. The park may respond to copyright infringement notices (DMCA), law enforcement requests, and court orders by identifying or terminating user access.

The park makes no guarantee of network availability, speed, security, or fitness for any particular purpose. The Wi-Fi is provided on a best-effort basis.

## 6. Privacy Notice

The park logs basic network activity (device MAC, IP assignments, bandwidth usage, and blocked-content events) for operational and security purposes. Logs are retained for 30 days. The park does not inspect the contents of guest communications and does not sell or share guest data with third parties, except as required by law.

## 7. Acknowledgement

By logging in to the park's Wi-Fi or signing below, the guest acknowledges they have read and agree to this Acceptable Use Policy.

**Guest**

**Signature**

\_\_\_\_\_

**Date**

\_\_\_\_\_

**Printed**

**Name**

\_\_\_\_\_

**Site #**

\_\_\_\_\_

---

**Disclaimer.** This template is provided by Campground Management as an editable starting point for park operators. It is not legal advice. Eviction, tenancy, liability, employment, and waiver law varies by state, by county, and by the operating structure of your park. Have a licensed attorney in your jurisdiction review and adjust this document before using it with guests, workers, or third parties.

© Campground Management · Free to use, modify, and brand for your park. Republishing the template for resale is not permitted.