

Campground Cancellation, No-Show & Weather Policy

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1. Standard Cancellation Policy

This policy governs guest-initiated cancellations under normal conditions. Weather and park-initiated cancellations are handled in Sections 3 and 4.

Time Before Arrival	Refund	Booking Fee	Notes
More than 14 days	100% of room/site charges	Refunded	Easiest tier. Auto-process.
7 to 14 days	75% refund	Forfeited	Park retains 25% as inventory hold.
3 to 6 days	50% refund	Forfeited	
Less than 72 hours	0% refund	Forfeited	First night charge non-refundable.
Day of arrival	0% refund	Forfeited	Full reservation charged.

2. No-Show Definition & Handling

A guest is a no-show when they have not checked in by the time stated below and have not contacted the park to confirm a late arrival. No-shows are treated as zero-day cancellations and are not refundable.

**Latest
Arrival Time**

**Late Arrival
Notice By**

Multi-night no-shows: if the guest does not contact the park by 10 AM on day two, the remaining nights are released to the booking calendar and any prepaid balance for those nights is forfeited.

3. Park-Initiated Cancellation (always full refund)

The following events trigger an automatic full refund of all paid amounts (including non-refundable fees and deposits), regardless of standard policy:

- Mandatory evacuation order from local, state, or federal authority
- Park closure due to wildfire, flood, or other natural disaster
- Loss of utilities (water, power, septic) for more than 12 hours
- Health authority closure (water contamination, etc.)
- Park-side overbooking with no equivalent site available

4. Weather: Guest-Initiated Cancellation

Weather alone is not grounds for a free guest cancellation. The standard policy in Section 1 applies. The park may, at its discretion, offer credit toward a future stay in cases of severe weather. Discretion is the operative word; this is not a guaranteed right.

Specifically excluded from any guest weather refund (standard policy applies):

- Rain, thunderstorms, or normal seasonal weather
- High wind below a 50 MPH sustained threshold
- Heat or cold within normal regional ranges
- Smoke from wildfires not under evacuation order
- Forecast weather that does not materialize

Eligible for credit toward future stay at park's discretion:

- Named hurricane or tropical storm with a public watch for the park's county
- Wildfire smoke at AQI 200 or above for 24+ hours
- National Weather Service tornado warning for the park's county
- Documented road closure between guest origin and park

5. Group Bookings, Holiday Weekends & Long-Term Stays

Group bookings (10+ sites under one reservation), major holiday weekends (Memorial Day, Independence Day, Labor Day), and stays of 30+ nights are governed by the agreement signed at booking, which may require longer notice periods and larger non-refundable deposits than the standard policy.

6. Guest Acknowledgement

By completing this booking, the guest confirms they have read and agree to this cancellation, no-show, and weather policy in full.

Guest

Signature

Date

Printed

Name

Booking #

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